

# MD SHEIKH SADI

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## CAREER OBJECTIVE

Dedicated professional with over 7 years of diverse experience across Hospitality, Pharmaceuticals, Agriculture, and Security sectors. Seeking a challenging position in a prestigious organization to leverage my interpersonal skills, psychological background, and extensive experience in guest handling and service excellence.

## CORE COMPETENCIES

- **Hospitality & Service:** Guest Handling, Food & Beverage Service (5-Star & Lounge), Restaurant & Banquet Service.
- **Technical Skills:** Proficient in Microsoft Office (Word, Excel), Data Entry, and Basic POS Handling.
- **Soft Skills:** Excellent Communication, Teamwork, Time Management, and Problem-solving.
- **Operational Skills:** Sales & Marketing, Field Supervision, and Security Monitoring.
- **Languages:** Bengali (Native), English (Conversational).
- **License:** Holder of a Professional Motor Driving License (Light cars & motorcycle).

## PROFESSIONAL EXPERIENCE

### InterContinental Dhaka | Food & Beverage Service (Casual)

*Dhaka, Bangladesh*

- Providing professional food and beverage service to guests in a 5-star hotel environment.
- Assisting in restaurant and high-profile event service operations.
- Maintaining strict hygiene standards, service quality, and ensuring maximum guest satisfaction.

### Balaka Executive Lounge (HSIA) | Food & Beverage Service Internship

*Hazrat Shahjalal International Airport (Under InterContinental)*

- Assisted in providing premium food and beverage service to international passengers.
- Supported buffet setup, food presentation, and guest service in a high-pressure airport lounge environment.
- Followed international hospitality standards and rigorous hygiene practices.

### Drug Fare Pharmaceuticals | Sales Representative

*January 2021 – December 2022*

- Successfully promoted pharmaceutical products to healthcare professionals and pharmacies.

- Achieved monthly sales targets through effective market analysis and relationship building.
- Prepared detailed daily sales and market feedback reports for management.

## **Nayan Agro Farm | Additional Field Supervisor**

*Kishoreganj, Bangladesh | March 2017 – August 2020*

- Supervised daily field operations, including planting, harvesting, and sorting of produce.
- Ensured workers followed safety protocols and provided regular progress updates to senior management.

## **G4S Secure Solution Bangladesh (P) Ltd. | Security Assistant**

*Dhaka, Bangladesh | May 2016 – February 2017*

- Managed entry/exit points and monitored CCTV systems to ensure premises security.
- Maintained visitor logs and responded promptly to security incidents.

## **EDUCATION**

- **Bachelor of Science (B.Sc. Hons) in Psychology** | National University, Bangladesh | Completed: 2019
- **Higher Secondary Certificate (HSC) in Business Management** | Bangladesh Technical Education Board | Completed: 2015
- **Secondary School Certificate (SSC) in Business Studies** | Dhaka Board | Completed: 2013

## **CERTIFICATIONS & TRAINING**

- **Food & Beverage Service:** Bangladesh Institute of Tourism & Hospitality.
- **Soft Skills Training:** USAID Project (Focus on Communication & Teamwork).
- **Computer Application:** Basic Computer & English Course.
- **Security Training:** Professional Security Guard Training at G4S.

## **REFERENCES**

**Abdul Gafur**

Head of Lounge Operations

Balaka Executive Lounge, Hazrat Shahjalal International Airport

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