

Rafi Mahmud Aunto

Cell No: 01850093989

E-mail: mahmudaunto@gmail.com

Address: Jatrabari, Dhaka-1362



Carrier Objective

A results-driven finance professional currently pursuing an MBA, with a strong foundation in business administration and proven leadership capabilities. Committed to enhancing organizational performance within dynamic financial environments by applying advanced analytical expertise, strategic thinking, and a proactive approach. Seeking to contribute effectively to a progressive financial institution while driving sustainable growth and operational excellence.

Present Career Status

Employer Name	: bKash Limited
Present Job Title	: Junior Officer.
Department	: Center P&D Operation
Working Place	: Mohakhali SKS Tower(Level 5)
Length of Service	: 17 March 2025 to Continue...

Current Job Responsibilities

Delivered comprehensive training and ongoing support to NGO executives to facilitate the effective adoption of new bKash products and features. Collected and verified essential documentation to ensure accurate and efficient customer setup of accounts and to maintain updated and compliant customer records. Promptly addressed customer inquiries and resolved complaints to enhance overall satisfaction and service quality. Led outdoor acquisition initiatives to onboard beneficiaries and customers for bKash payroll services, driving account activation and usage. Executed targeted campaigns to promote financial products, increase account acquisition, accelerate app onboarding, and strengthen product adoption. Actively advocated for savings and loan offerings during payroll business activations, thereby enhancing financial inclusion and customer engagement.

Educational Qualification

Master of Business Administration (MBA) – Sonargaon University | Jan 2026 – Present

Bachelor of Business Administration (BBA), Major in Accounting

Kabi Nazrul Government College (7 College), Dhaka

Passing Year: 2025 | CGPA: 2.80

Higher Secondary Certificate (HSC), Commerce

Dhaka City College, Dhaka

Passing Year: 2018 | GPA: 4.08

Secondary School Certificate (SSC), Commerce

Shamsul Haque Khan School and College, Dhaka

Passing Year: 2016 | GPA: 4.67

Computer & Language Proficiency

Technically proficient in comprehensive application suites, including MS Office and G-Suite, alongside specialized experience with financial software. Fully bilingual with native-level fluency in Bengali and professional fluency in English across all speaking, reading, and writing capacities.

Personal Information

Name: Rafi Mahmud Aunto

Date of Birth: 15 July 2000

Father's Name: Anis Uddin

Mother's Name: Shahin Akter

Nationality: Bangladeshi

Religion: Islam

Marital Status: Unmarried

Gender: Male

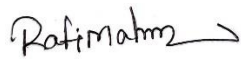
Permanent Address: Uttar Banchanagar, Dalalbazar, Lakshmipur Sadar, Lakshmipur – 3701, Bangladesh

References

R-01: Sabbir Ahmed ,Deputy General Manager (bKash Center) Cell NO: 01711268822.

Declaration

I hereby declare that all the information provided above is true and accurate to the best of my knowledge, and I understand that any intentional misrepresentation may lead to my disqualification.



Rafi Mahmud Aunto