



GOPAL ROY

H#1438, Battrish (Notton Pally)

Kishoreganj

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Career Objective

To enter in a well reputed organization in a suitable (Nationally) position having the intention to work with sincerely, honesty and hard work. To show excellence through hard working with honesty and self-motivation where i can explore my creativity in challenging opportunities as an outstanding personality, to contribute in your organization where I can integrate my knowledge and skills to add value to the organization. I am the ultimate person you looking for.

Education

National University

Bachelor of Honours Degree

Year of Passing: 2022

Result: GPA:2.91 (on a scale of 4.00)

Higher Secondary Certificate (H.S.C)

Wali Newaz Khan College

Group: Humanities

Year of Passing: 2018

Result: GPA: 2.92 (on a scale of 5.00)

Secondary School Certificate (S.S.C)

Ajrat Atarzan High School

Group: Business Studies

Year of Passing: 2016

Result: GPA: 3.89 (on a scale of 5.00)

Experience

ONODA INC.BANGLADESH

EXECUTIVE

August 2023 - Continuing

Emergency customer support is responsible for providing immediate, high-priority assistance to customers experiencing critical issues. Key duties include rapid response, effective triage, real-time troubleshooting, and clear communication. The role requires close coordination with technical teams, accurate documentation, and follow-up to ensure full resolution and customer satisfaction. Maintaining professionalism under pressure and continuously improving emergency response processes are essential to success in this role. Requirements. To provide support services and necessary training to all staff in their computer processing works.

CENETEX TEXTILE AND APPARELS LTD

QC: Quality Control

MARCH-2021-FEB-2022

Quality Control (QC) job in a buying house involves ensuring products meet quality standards and buyer requirements. QC personnel inspect materials, finished goods, and production processes, identifying and addressing defects to maintain product quality and timelines. They work with suppliers, buyers, and internal teams to ensure compliance and resolve quality issues, ultimately aiming to deliver high-quality products that meet buyer expectations

Certifications/Courses

Graphic Design.

Computer Office Application.

Skills

- MS Office.
- Adobe Photoshop.
- Customer Service
- Team Leadership.

Reference-1

Mozibur Rahman

Professor Head of Department

Bangladesh Psychological Association

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Reference-2

Sabina Yesmin

Assistant Professor

Teachers Association

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Gopal Roy

Date: