

Curriculum Vitae

Md. Rahat Hossain

rahattusar541@gmail.com

+880-1873003703

<https://www.facebook.com/rahathossain703/>

<https://www.linkedin.com/in/rahathossain541/>

<https://www.upwork.com/freelancers/~018df3cc7e278517f0>



SUMMARY

Energetic & optimistic customer service representative with over 7 years of professional experience assisting customers in solving complex issues. In becoming a market leader through proven customer support skills. Awarded Consultant of the month 3 times & best seller of the 5 times. Helped reduce first response time by 20% within the first quarter of employment.

CAREER OBJECTIVE

To build up a career & to be the part of a winning team. This is not merely a means of living but a means for making life meaningful & satisfying & that will provide me an opportunity to utilize and develop my creativity, skill and qualification to take the challenges of the day.

PERSONAL DETAILS

Father's Name :	Md. Motahar Hossain
Mother's Name :	Ruma Begum
Address :	Section-11, Block-C, Avenue-5, Line-4, House-2, Pallabi, Mirpur, Dhaka-1216
Date Of Birth :	05/11/1998
Gender :	Male
Marital Status :	Married
National ID :	8713943788
Language :	English, Bangla & Hindi



National ID

EXPERIENCE

26/08/2022 - 15/11/2022	Organization - Leopard Calling Service Designation - Recovery Agent Responsibility - Recover Bad Loans
01/03/2021 - 20/07/2022	Organization - City Bank Limited Designation - Recovery Officer Responsibility - Credit & Loan Recovery
01/02/2021 - 28/02/2021	Organization - ICDDR Designation - Volunteer Responsibility - Cholera Vaccination
05/01/2019 - 12/12/2020	Organization - Robi Axiata Ltd (Genex infosys) Designation - Brand Promoter Responsibility - Customer Service Associate & Telesales

26/10/2018 - 13/12/2018

Organization - Teleforce BPO (USA Call Center)

Designation - Customer Service Associate

Responsibility - Telesales

16/09/2017 - 13/10/2018

Organization - Xiaomi Bangladesh

Designation - Brand Promoter

Responsibility - Sale Xiaomi Mobiles & Accessories

09/03/2015 - 13/07/2017

Organization - Big Bazar Sharee

Designation - Sales Executive

Responsibility - Sale Sharee

EDUCATION

Degree/Course	Institute Name	Board	GPA	Passing Of Year
BBA (Bangla)	Bangladesh Open University	Dhaka	Currently Enrolled	2027
HSC	Government Bangabandhu University & College	Dhaka	2.33	2017
SSC	Pragoti High School	Dhaka	2.17	2015

SKILLS

*Communication, *Problem solving, *Creativity, *Teamwork, *Customer Service, *Management, *Computer literacy, *Marketing, *Ethical Hacking, *Penetration Testing, *Hacked Social Media Recovery

AREA OF INTEREST

*Travelling, *Volunteering, *Marketing, *Customer Support

DECLARATION

solemnly declare that all the information furnished in this document is free of errors to the best of my knowledge. I hereby declare that all the information contained in this resume is in accordance with facts or truths to my knowledge. I take full responsibility for the correctness of the said information.

DATE -



SIGNATURE