



Muhammad Kawsar Hamid

Holding No-34, Chalkpara,
Padma Abasik-6207
Chandrima, Rajshahi
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Career Objective

An experienced customer service representative with strong communication and problem-solving skills, proven to handle high-stress situations and resolve issues efficiently, improving satisfaction

Education

Masters of Social Science (M.S.S)

Institute: University of Rajshahi
Subject : Mass Communication and Journalism
Result : CGPA-3.134 out of 4.00
Passing Year : 2015

Bachelor of Social Science (B.S.S)

Institute: University of Rajshahi
Subject : Mass Communication and Journalism
Result : CGPA-3.267 out of 4.00
Passing Year : 2014

Higher Secondary Certificate (H.S.C)

Institute: Rajshahi Govt. City College
Group : Business Studies
Result: GPA- 4.60 out of 5.00
Board : Rajshahi Board
Passing year: 2009

Dakhil

Institute: Madinatul Ulum Kamil Madrasah
Group : General
Result: GPA- 5.00 out of 5.00
Board : Madrasah Board
Passing year: 2007

Experience

- Working as a Assistant Teacher at Padma Residential School and College, Rajshahi since 01/01/2024 to continue working.
- Worked as a Merchant Acquisition Officer at T.Z Dot Com (Bkash) since 13/10/2022 to 30/12/2023.
- Worked as a Senior Officer at Small Traders Cooperative Ltd since 18/05/2019 to 31/03/2022.

Personal Information

Father's Name	:	Alamgir Hussain
Mother's Name	:	Shina Begum
Date of Birth	:	11/10/1992
Permanent Address	:	Holding No-34, Chalkpara, Padma Abasik-6207, Chandrima, Rajshahi
Religion	:	Islam
Nationality	:	Bangladeshi
Marital status	:	Unmarried
NID	:	4168150417
Blood Group	:	O+(ve)

Personal Skills

- Leadership
- Communication
- Problem-Solving Skills
- Critical thinking
- Teamwork and Collaboration

Computer Skills

- MS Word, MS Excel, MS PowerPoint, Desktop Publishing
- Internet browsing & Email

Hobbies

- Playing Cricket& Football
- Gardening
- Reading Books

Interested in

- Problem-Solving
- Learn about new technology

Language Skills

- Bengali: Native
- English: Fluent

Signature